



**GENERAL TROUBLESHOOTING GUIDE
FOR POWER FURNITURE**

**POWER MOTION
DIAGNOSTIC
INSTRUCTIONS**

The Leggett & Platt logo is located in a white, cloud-like shape in the bottom right corner. The brand name 'Leggett & Platt' is written in a dark blue, elegant script font. Below it, the words 'HOME FURNITURE' are written in a smaller, dark blue, all-caps sans-serif font.

Leggett & Platt
HOME FURNITURE

The Components:

Leggett & Platt Home Furniture Components power motion mechanism comprises of five key components.



THE MOTOR

The Components:

Leggett & Platt Home Furniture Components power motion mechanism comprises of five key components.

**THE
TRANSFORMER
OR POWER
SUPPLY**



The Components:

Leggett & Platt Home Furniture Components power motion mechanism comprises of five key components.

THE HANDSET OR SWITCH



The Components:

Leggett & Platt Home Furniture Components power motion mechanism comprises of five key components.

THE EXTENSION CORD



The Components:

Leggett & Platt Home Furniture Components power motion mechanism comprises of five key components.

THE POWER CABLE



The Components:

Leggett & Platt Home Furniture Components power motion mechanism comprises of five key components.

**OPTIONAL
“Y”
CONNECTOR
FOR SOFAS
AND
LOVESEATS**



The Components:

Leggett & Platt Home Furniture Components power motion mechanism comprises of five key components.

OPTIONAL BATTERY PACK



MOTORIZED TROUBLESHOOTING GUIDELINES

- Make sure there is power at the power source (electrical outlet).
- Make sure all connections are firmly put together and cables are not pinched in the mechanism linkage or other furniture components.
- Check to see if the power cable is good and plugged into the transformer and the wall (this actually accounts for 90% of the problems). Sometimes it can become detached from the transformer or the power cord can be damaged if a consumer tucks the excess power cable up inside the mechanism or puts it under the metal base and the cord gets cut. Also, if you have moved the furniture recently, it can become unhooked or can be damaged.
- If you have power and the power cable is good, check the transformer. There is typically a green light on the transformer indicating there is power to it. If the green light is not lit, then you may need to replace the transformer.
- If you have power to the transformer, check the extension cord. Make sure the extension cord is plugged securely at the transformer and at the motor on the other end. Again, if you have moved the furniture recently, it can become unhooked or can be damaged. If there is any damage to the extension cord, you may need to replace the extension cord.
- If you have power to the transformer and the extension cord is working, check the handset or switch. To do this, you will need a new handset or switch that you know works. Unplug the installed switch from the motor, plug in the test switch and see if the motor works.
- If you have the optional battery pack, make sure the battery is charged. There is typically a light indicating there is power, although this is not always the case. Most suggest disconnecting the battery pack from your furniture while it charges.
- If you are working on a unit with two power recliners and one transformer and one recliner works while the other does not, check the Y connector which connects both powered recliners to the transformer. This only applies in sofa or loveseat applications.
- If there is not an issue with any of the above, you might need to replace the motor.

REPAIR SERVICE

- To find a local repairman in your area for upholstery, wood and furniture repair, go to www.furnituremedic.com.